



Your HR Expert - Advice Hotline Subscription

Always wished you could have your own specialist HR team on call? Well now you can.

The “Your HR Expert Advice Hotline” assists you with prompt, practical, advice on WHS, industrial relations and general employee issues and questions that arise from time to time. You can breathe easy knowing you have a team of professionals only a phone call away with expert advice and support whenever you need it.

As a subscriber to the Advice Hotline, you will never again have to sit on the phone and wait in a queue. Our response guarantee is that your calls will always be our priority. We will provide immediate response, returning call or email within 30 minutes. At a maximum, your enquiry will be answered within a 2 hour window.

There are two levels of annual phone support subscription available to you:

Standard Support

- 3 hours telephone and or email support to assist with trouble-shooting for common HR, IR and WHS queries.
- Bi monthly newsletters and/or newsflashes.
- 1 hour complimentary consultation with an HR expert (over the telephone)

Your
Investment:
\$480
plus GST per
annum

Premium Support

- 3 hours telephone and or email support to assist with trouble-shooting for common HR, IR and WHS queries.
- 1 hour of legal consultation.
- Free HR Audit and gap analysis.
- Bi monthly newsletters and/or newsflashes.

Your
Investment:
\$880
plus GST per
annum

Response guarantee is only provided during business hours (Mon - Fri 8.30am to 5.00pm). Email enquiries or phone messages left outside these hours will be acknowledged and responded to at commencement of business operations.

The information provided is of a general nature only and should not be relied on in place of Legal advice. EastCoast Human Resource Group disclaims any liability arising from the provision of such advice and information. Please reference our detailed Terms and Conditions for further instruction.

Not all enquiries that require legal advice or determination can be completed or consolidated to an hour timeframe. Additional time required will be billed at rates as advised by legal specialist upon request.