

MASTERCLASS SERIES

Coaching Skills

Overview

This interactive program will provide participants with the skills, tips and tools to be able to coach team members. Participants will explore preferred learning styles to be able to adapt their coaching technique to meet the learning needs of the individual. Participants will also explore the differences between skills and competency or behavioural coaching.

Designed for

Business Owners, Managers or Supervisors

Program Duration: Half day (9am to 1pm)

Max Participants: 6

Investment: \$345.00 plus GST

Content

Topics addressed include:

Workplace Coaching;

- Identifying individual learning style and be able to adapt to other learning styles
- Exploring different learning styles in the broader context of effective workplace coaching
- Exploring the different stages of learning
- How to approach 'skill vs will'

Coaching Models;

- Skills coaching model
- Competency or behavioural coaching model

Learning outcomes

At the conclusion of the workshop participants should:

- Understand the importance of coaching moments
- Be familiar with different learning styles to effectively adapt their coaching technique
- Understand that individuals will all learn at their own pace
- Be able to provide feedback appropriate to each individual's stage of learning new skills or adopting new behaviours
- Be able to apply coaching feedback to improve sessions