



Advice Hotline Subscription

Always wished you could have your own specialist HR team on call? Well, now you can!

The **Advice Hotline** assists you with prompt, practical, advice on WHS, industrial relations and general employee issues and questions that arise from time to time. You can breathe easy knowing you have a team of professionals only a phone call away with expert advice and support whenever you need it.

As a subscriber to the **Advice Hotline** you have our priority attention. Our response guarantee is that your calls will always be our priority. We will provide an immediate response where possible or return your phone call at the earliest.

There are two levels of annual phone support subscription available for your needs.

STANDARD SUPPORT

- 3 hours telephone, email or face-to-face support to assist with trouble-shooting for common HR, IR and WHS enquiries
- Bi-monthly newsletters and /or newsflash
- 1 hour complimentary telephone consultation with an HR advisor

This product is ideal for businesses that have less than 10 employees or businesses previously subscribing to the **HR Toolbox Standard** and requiring ongoing HR/IR and WHS support.

When bundled with the **HR Toolbox Standard** or any of the **Optional Extras**, a 10% discount applies.

PREMIUM SUPPORT

- 3 hours telephone, email or face-to-face support to assist with trouble-shooting for common HR, IR and WHS enquiries
- 1 hour legal consultation
- Bi-monthly newsletters and /or newsflash
- HR audit and gap analysis

This product is deal for subscribers migrating from the **HR Toolbox Premium** or for businesses with more than 10 employees.

When bundled with the **HR Toolbox Standard** or any of the **Optional Extras**, a 10% discount applies.

Your Investment: \$480 plus GST

Your Investment: \$880 plus GST

Response guarantee is only provided during business hours (Mon - Thurs 8.30am to 5pm; Fri 8.30am - 4pm). Email enquiries or phone messages left outside these hours will be acknowledged and responded to at commencement of business operations.

DISCLAIMER: The information provided is of a general nature and should not be relied on in place of legal advice. EastCoast HR Group refutes any liability arising from the provision of such advice and information. Please reference our detailed Terms and Conditions for further instruction. Not all enquiries that require legal advice or determination can be completed or consolidated to an hour timeframe. Additional time required will be billed at rates as advised by legal specialist upon request.